COMPEX

Social Media Canvassing

Publicly available social media and digital activity can add context around a claim or case, from timelines and events to reported limitations and other relevant information. Compex Social Media Canvassing combines specialized technology with human review to identify, verify, and organize potentially relevant digital information.

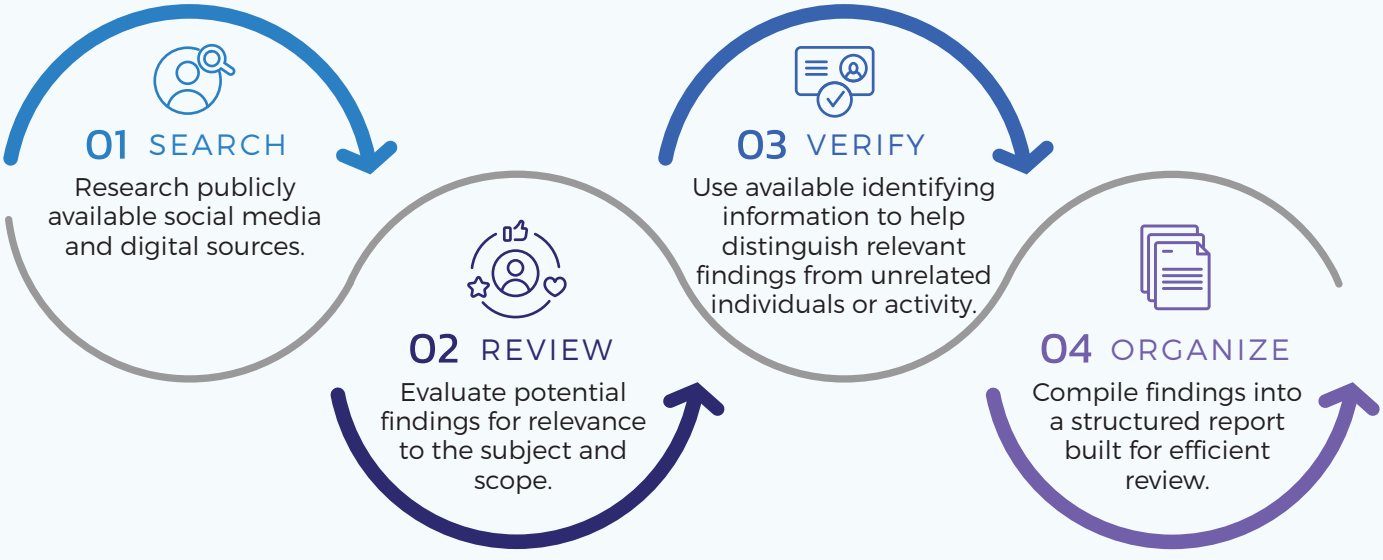
Add digital context

Medical records and claim files tell part of the story. Publicly available online activity may offer another perspective. A canvass can help uncover information related to:

- **Pre- and Post-Loss Activity**: Publicly available activity before and after an incident or date of loss.
- **Timelines & Events**: Posts, images, or other information that helps establish context around relevant dates.
- **Reported Limitations**: Activity that may add context around reported injuries or limitations.
- **Witnesses & Connections**: Publicly available relationships or individuals that may warrant further review.
- **Background & Context**: Other publicly available information that may be relevant to the claim or case.

Technology + Human Intelligence

Social media research takes more than a simple name search.





What's included

Depending on scope and findings, reports may include relevant social profiles or accounts, publicly available posts, photos, and videos, dates and source information, screenshots and supporting links, relevant connections or associations, and organized summaries of findings.

Reports are organized so potentially relevant information is easier to evaluate.

Responsible digital research

Compex focuses on publicly available information and organizes findings for professional review rather than drawing conclusions about the claim or case. Findings should be considered in context alongside medical records, claim information, and other available evidence.

For more information, a demo, or a quote, visit us online or contact us today.

(800) 326-6739 | compexlegal.com | sales@compexlegal.com

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