COMPEX

The Client Portal

Less chasing. More visibility.

Record retrieval involves a lot of moving parts. Managing it shouldn't. The Compex Client Portal gives your team one place to submit requests, see where they stand, and access completed records.

Request

- An order form that adapts to your order type, asking only for what that request needs
- Guidance as you go, flagging missing or incomplete information before you submit
- Location search backed by the Compex provider database, with new locations easy to add
- Authorizations, subpoenas, and supporting documents attached individually or in bulk
- Drafts saved automatically, so a partial order can wait until you're ready

Track

- A plain-language summary of where each order stands, without reading the full activity history
- A dashboard view across all open requests
- Estimated due dates based on order type and past collections at that location

Receive

- All records from all locations in a single download
- Deliveries routed to counsel, billing parties, and other recipients, set when you place the order

Manage

- Superuser access for claims or legal management across any claim nationwide
- Orders reassigned across individuals and teams as work shifts
- Records and diagnostic images sent to IME providers through the IME Interface

Order the records and intelligence together

Select an Asabell™ summary when you place the order, and it's created and delivered as the records arrive. No separate upload, no second system, no waiting until the file is complete.

For more information, log in at cpxlegal.com to place a request.

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